

REQUEST FOR TECHNICAL ASSISTANCE FORM

To assure accurate technical assistance, complete this form *entirely*. **INCOMPLETE FORMS WILL NOT BE PROCESSED**
 Email to TechSupport@wfc-fc.com or FAX (909) 370-0581


CERTIFIED GAS HEATER INSTALLATION / TECHNICIAN INFORMATION							
TECHNICIAN'S NAME							
CERTIFICATION NUMBER				PHONE			
EMAIL							
INSTALLATION LOCATION							
HOME OWNER'S NAME						PHONE	
STREET			CITY		STATE		ZIP
PURCHASED FROM				INSTALLED BY			
PROBLEM							
MODEL NO.		SERIAL NO.			DATE INSTALLED		
INSTALLATION DATA							
UNIT LOCATION	LIVING ROOM <input type="checkbox"/>	BEDROOM <input type="checkbox"/>	BASEMENT <input type="checkbox"/>	GARAGE <input type="checkbox"/>	HALLWAY <input type="checkbox"/>	SIZE (SQ. FT.)	
NEW INSTALLATION YES <input type="checkbox"/> NO <input type="checkbox"/>		GAS LINE PURGED YES <input type="checkbox"/> NO <input type="checkbox"/>		LEAK TEST ALL FITTINGS YES <input type="checkbox"/> NO <input type="checkbox"/>			
MANIFOLD PRESSURE IN W.C.:		GAS LINE PRESSURE IN W.C.:			DEDICATED CIRCUIT YES <input type="checkbox"/> NO <input type="checkbox"/>		
PILOT GENERATOR / THERMOCOUPLE MILLIVOLTS:		PILOT ONLY:		PILOT & BURNER:		VOLTAGE 120V <input type="checkbox"/> 240V <input type="checkbox"/>	
ALTITUDE	SEA LEVEL TO 2,000' <input type="checkbox"/>	2,001' TO 4,000' <input type="checkbox"/>	4,001' TO 6,000' <input type="checkbox"/>		6,001' TO 8,000' <input type="checkbox"/>		
LENGTH OF THERMOSTAT WIRES:				DERATED YES <input type="checkbox"/> NO <input type="checkbox"/>			
GAS TYPE		NATURAL <input type="checkbox"/>	L.P. GAS <input type="checkbox"/>	APPLIANCE REGULATOR ON LINE YES <input type="checkbox"/> NO <input type="checkbox"/>			
VENTING DATA - TOP-VENT							
NEW VENTING YES <input type="checkbox"/> NO <input type="checkbox"/>		EXISTING VENTING YES <input type="checkbox"/> NO <input type="checkbox"/>		VENT SIZE 3" <input type="checkbox"/> 4" <input type="checkbox"/> 5" <input type="checkbox"/>			
VENTING MATERIAL USED TYPE B <input type="checkbox"/> TYPE B/W <input type="checkbox"/> OTHER <input type="checkbox"/> IF OTHER, WHAT KIND:							
LENGTH OF VENTING TO ROOF LINE:				LENGTH OF VENTING ABOVE ROOF LINE:			
NUMBER OF OFFSETS USED 45°		90°		LENGTH OF VENTING PRIOR TO FIRST OFFSET:			
COMMON VENTING WITH OTHER APPLIANCE YES <input type="checkbox"/> NO <input type="checkbox"/>				VENTED INTO CHIMNEY YES <input type="checkbox"/> NO <input type="checkbox"/>			
WILLIAMS ACCESSORIES USED		9929 <input type="checkbox"/>	9930 <input type="checkbox"/>	NONE <input type="checkbox"/>		CONVERSION KIT USED:	
DISTANCE FROM HEADER PLATE TO BOTTOM PLATE:							

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VENTING DATA - DIRECT-VENT					
RECESSED MOUNTED	YES <input type="checkbox"/>	NO <input type="checkbox"/>	SURFACE MOUNTED	YES <input type="checkbox"/> NO <input type="checkbox"/>	WALL THICKNESS (INCHES):
TYPE OF TUBING:			VENT TUBING	CUT <input type="checkbox"/>	OVERLAPPED <input type="checkbox"/> CRIMPED <input type="checkbox"/>
WILLIAMS ACCESSORIES USED	4318 <input type="checkbox"/>	9307 <input type="checkbox"/>	VENT EXTENSION KIT <input type="checkbox"/>	NONE <input type="checkbox"/>	
SERVICE					
DESCRIBE ANY SERVICE PERFORMED					
LIST ANY PARTS THAT HAVE BEEN REPLACED - WILLIAMS OEM / OTHERS					
COMMENTS					
SERVICED BY			DATE		
PHONE			EMAIL		
WILLIAMS COMMENTS / QUESTIONS					
OTHER					
OFFICE USE ONLY					
RECEIVED	IN PROCESS			COMPLETE	
DEPOSITION					

 **WARNING:** Williams furnace products can expose you to chemicals including epichlorohydrin which is known to the State of California to cause cancer and birth defects and/or other reproductive harm. For more information go to www.p65warnings.ca.gov.

www.williamscomfortprod.com | 888-444-1212 | 250 West Laurel Street, Colton CA 92324 USA